

FIG. 1

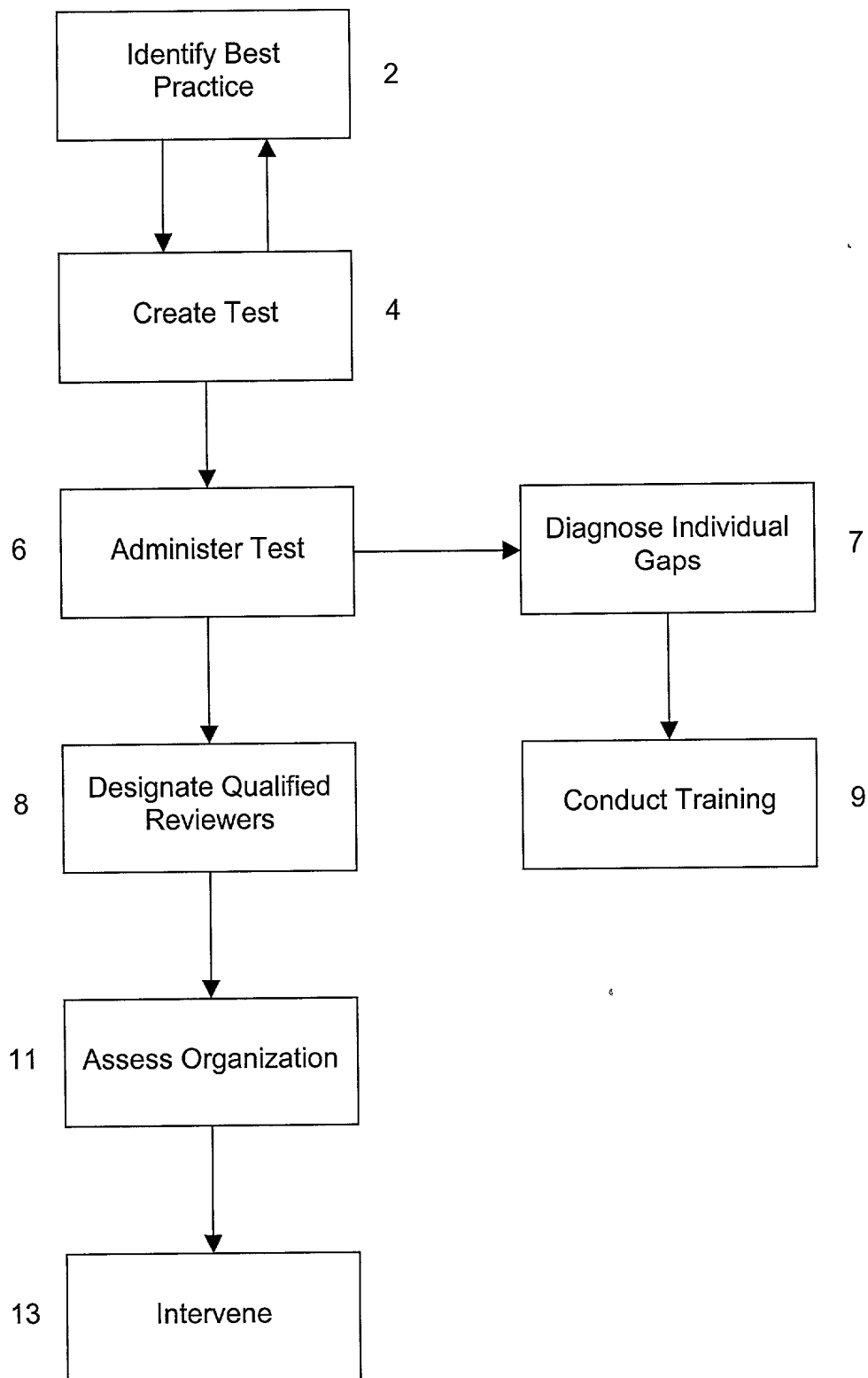


FIG. 2

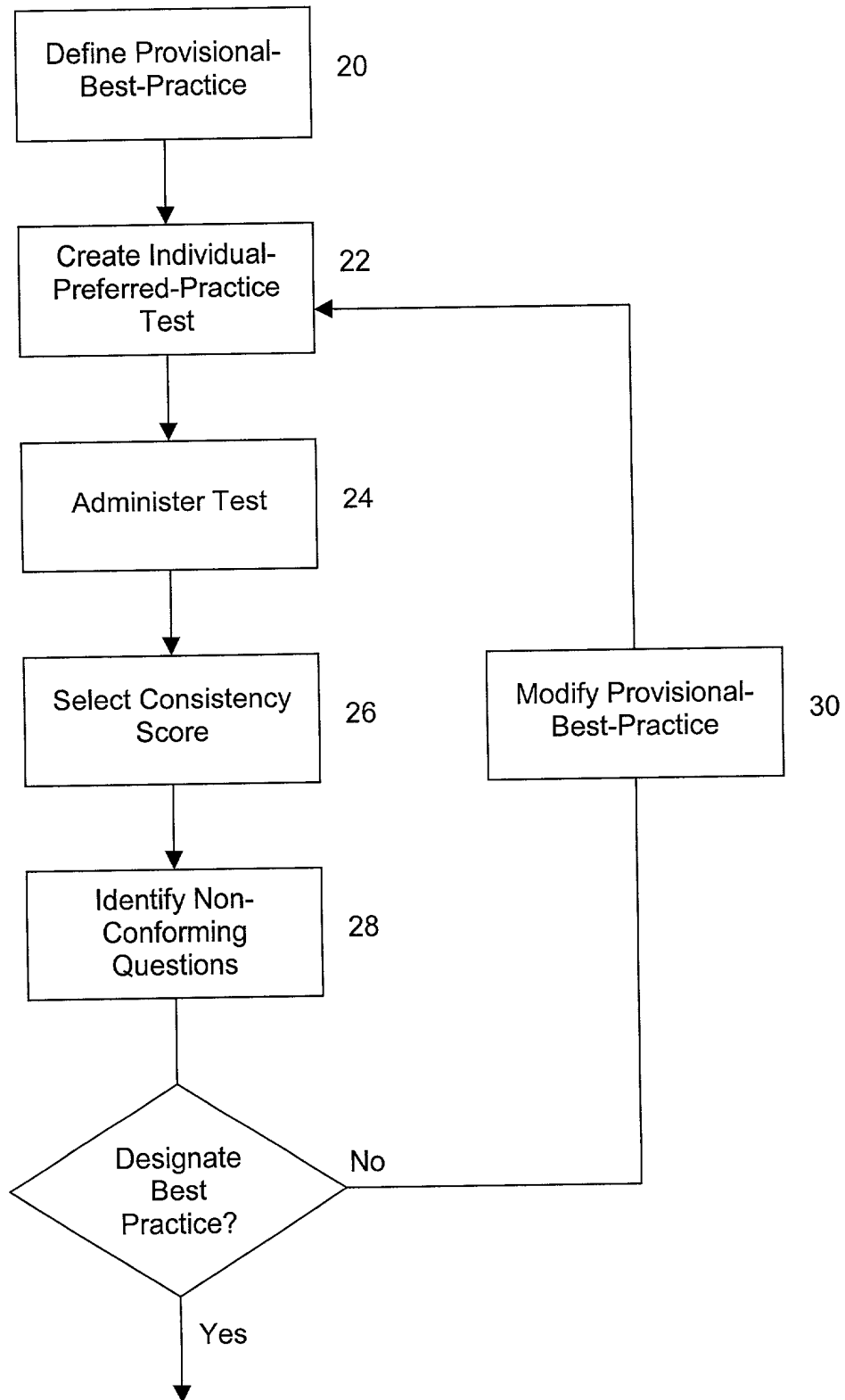


FIG. 3

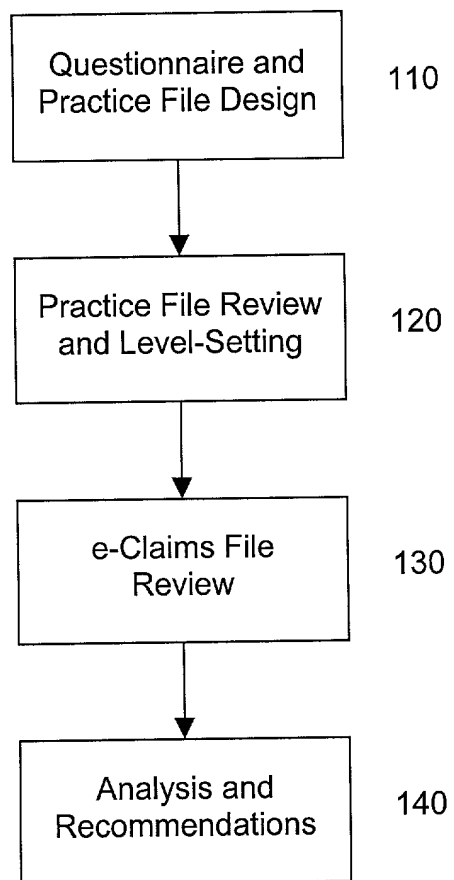


FIG. 3

**FIG. 4**

Home help feedback preferences		Question <b>D4INV01 - Investigation *</b> of 65 * not reviewed	
		Question: Were all necessary statements obtained? <input type="radio"/> a) Necessary statements were obtained <input checked="" type="radio"/> b) Necessary statements NOT obtained <input type="radio"/> c) Not necessary <input type="radio"/> d) <input type="radio"/> e)	
Possible Answers: The selected answer is the one that the author chose.		The adjuster had the opportunity to obtain statements from the insured driver and the claimant, yet failed to do so. Additionally, a witness was identified on the police report and should have been contacted for a statement as well.  Rationale: You have not commented on this question	
		Comments for Team Question 8 Author Questions phase (previous comments) User ID Amy "b" Agree 06:51PM, 29-Apr-00 (CT) Tom "b" Agree 11:12AM, 30-Apr-00 (CT) Peter "b" Agree 12:06PM, 30-Apr-00 (CT)	
		The rationale as written is not worded well. Would suggest: The insured had the opportunity to obtain statements from the insured driver and the claimant, yet failed to do so. Additionally, a witness was identified on the police report and should have been contacted for a statement.	

Last updated by user E2: 01:59PM  
02-May-00 (CT)

Select eCFR Step 2: Expert Review

Monday August 07

FIG. 5

Practice File Review - Microsoft Internet Explorer provided by MSN

File Edit View Favorites Tools Help

TEAMThink

Practice File Review

Select eCFR

Monday August 07

generate printable questions  
quick answer entry and review sheet

Question 06DAM02 - Damages \* of 65 \* not answered

Question

Were all partial loss damages verified according to office guidelines e.g. staff appraisal, desk pay audit, independent appraisal, etc.? (Consider all losses other than total losses. Total loss is covered in separate section).

Select Best Response

☐ a) Yes

☐ b) No

☐ c) No partial loss damages, skip to <06DAM07>

☐ d)

☐ e)

☐ z) Question irrelevant / no answer correct

SUBMIT

Question ID: 06DAM02

Please add a comment below if you would like to explain your answer  
(Comment required if you choose answer 'z')

SUBMIT

Jump to top of screen

310

320

FIG. 6

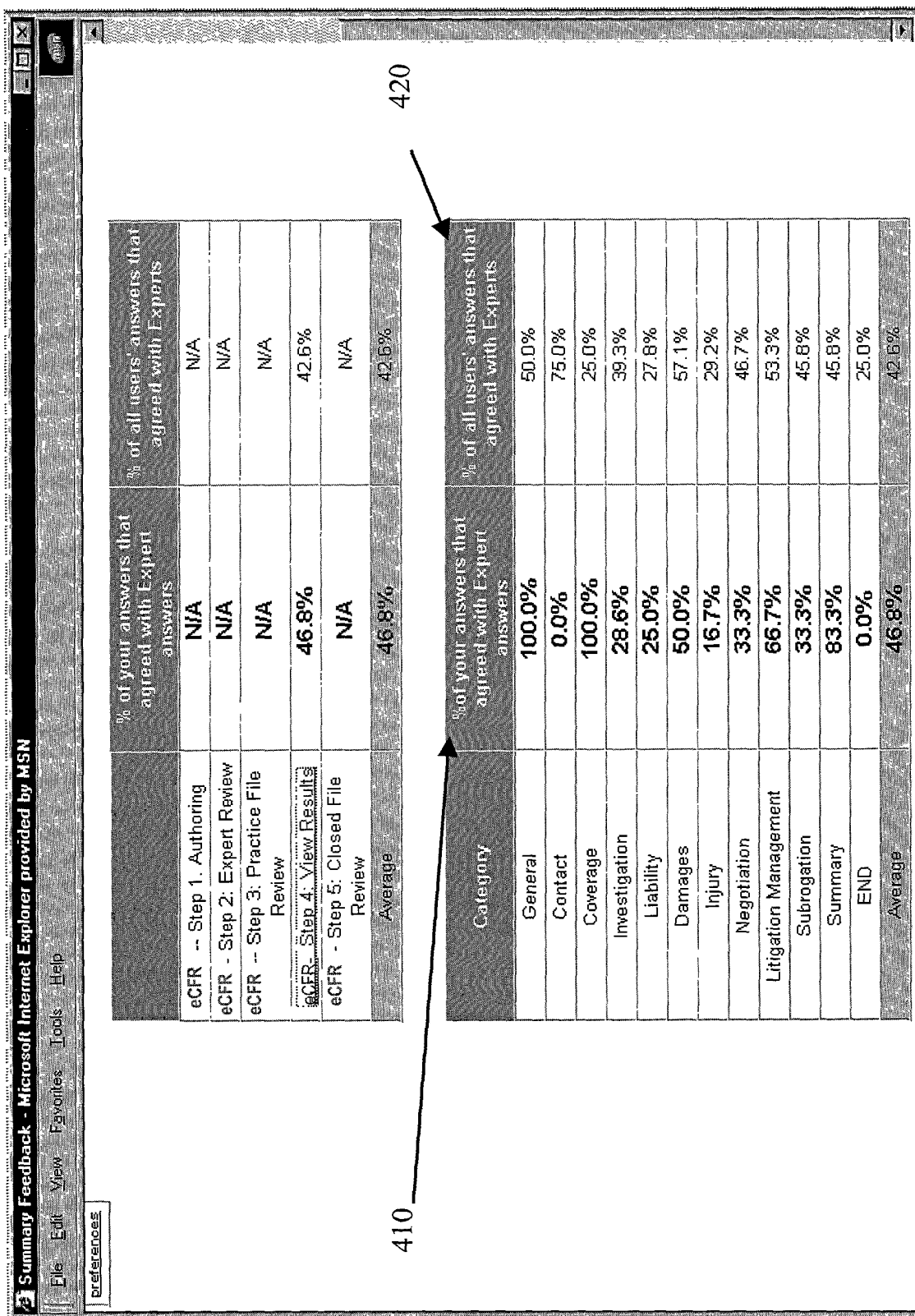


FIG. 7

Question 2 of 58 - MindSpring Internet Explorer

File Edit View Favorites Tools Help

TEAMThink

View Results

Monday August 28

Question 02CON01 - Contact of 58

Consensus: 60%  
Question power: 37.5

Last modified: by user E4  
08:39AM 03-May-00 (CT)

Was quality contact (voice-to-voice contact in which information to start an investigation is obtained and the claims process explained) made with the insured on the same day that we received the notification of loss?

You Chose	Author Chose	Answer	High Scorers Chose	Low Scorers Chose
a) <input type="radio"/>	a) <input checked="" type="radio"/>	Yes	1	2
b) <input checked="" type="radio"/>	b) <input type="radio"/>	No, attempted but not successful	1	0
c) <input type="radio"/>	c) <input type="radio"/>	Not attempted	0	0
d) <input type="radio"/>	d) <input type="radio"/>		0	0
e) <input type="radio"/>	e) <input type="radio"/>		0	0
z) <input type="radio"/>	z) <input type="radio"/>	Question irrelevant / no answer correct	0	0

Rationale: Focus notes confirm same day, 1/22/99, contact was made with the Named Insured's wife and an indication that the claims process was explained.

Question ID: 02CON01

**SUBMIT**

Comments for Question 2.  
Please add a comment below if you would like to explain your answer

Jump to most recent comments

520

530

510

540